

Minutes – Customer Consultative Committee

10.00am, Wednesday 17 August

CitiPower & Powercor – Boardroom, Level 9 – 40 Market St



1. Attendees

Committee

John Pye	Victorian Farmers Federation
John Cutler	NECA, Victorian President
Jon Onley	Australian Industry Group
Gavin Dufty	St Vincent De Paul
Mel O'Neill	General Manager Corporate Affairs – Acting Committee Chair
Peter Wilkins	General Manager, People and Culture
Steven Neave	General Manager, Electricity Networks
Jane Pfeiffer	Minutes Secretary

Guest presenters

Luke Skinner	Head of Network Technologies
Phil Gardiner	Program Manager
Fiona Morphett	Strategy and Program Delivery Lead
Adam Nason	Manager Customer Requests
Mark de Villiers	Manager, Regulatory Strategy

Apologies

Tim Rourke	CEO - CitiPower and Powercor Australia
Leigh Clemow	Regional Development Victoria
Brendan Bloore	General Manager, Customer Services – Committee Chair
Brent Cleeve	General Manager, Regulation
Justine Linley	CEO - City of Ballarat

Minutes – Customer Consultative Committee

10.00am, Wednesday 17 August

CitiPower & Powercor – Boardroom, Level 9 – 40 Market St



2. Agenda items and actions

Who	Item	Action required
Mel O'Neill	Meeting opened Previous minutes from the meeting held on 3 May 2016 were confirmed	
Mel O'Neill	All action items were completed	
Luke Skinner	Overview on the Networks for the Future Program <i>Good discussion around progress being made and potential opportunities including selling kit behind the meters (offering products that would be retailer agnostic), providing information on behind the meter products and services (retailer agnostic), the value of increased reliability and becoming a facilitator and/or source of information for peer-to-peer trading</i>	No action required
Phil Gardiner	Update on Metering Contestability	Phil Gardiner to consider NECA facilitating an accredited training program
Fiona Morphett	Overview on the Customer Outage Obligations & Life Support (COOL) Project	Jon Cutler to provide details on a trial battery being used in the Barwon area
Adam Nason	Overview on the Customer Initiated Augmentation Work (CIAW)	No action required
Mark De Villiers	Update on the Network Tariff Reform and the EDPR Appeal <i>Discussion focussed on looking at other tariff options (e.g. injection, nodal tariffs) that drive different behaviours (sustainability), incentivise customers and enable choice</i>	No action required

3. Business Performance Report

Mel O'Neill	Business performance report taken as read; no items for discussion	No action required
-------------	--	--------------------

4. Other Business –

- No action required