

Minutes – Customer Consultative Committee

10.30am, Tuesday 17 November 2015

CitiPower & Powercor – Boardroom, Level 9 – 40 Market St



1. Attendees

Tim Rourke	CEO - CitiPower and Powercor Australia
John Pye	Victorian Farmers Federation
Jon Onley	Australian Industry Group
John Cutler	NECA, Victoria President
Leigh Clemow	Regional Development Victoria
Gavin Dufty	St Vincent De Paul
Mel O'Neill	Head of Corporate Affairs – Committee Secretariat
Garry Audley	General Manager, Electricity Networks – retiring
Steven Neave	General Manager, Electricity Networks – New Appointment
Mark de Villiers	Manager, Regulatory Strategy
Lara Olsen	Strategic Planning Manager
Andrew McKay	Manager Customer Relations
Phil Gardiner	Customer and Market Operations Workstream Lead
Neil Watt	Manager Network Planning
Dene Watt	Government Program Manager
Jane Pfeiffer	Minutes Secretary
Apologies	
Anthony Schinck	City of Ballarat - CEO
Peter Wilkins	General Manager, People and Culture

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2. Agenda items and actions

Who	Item	Action required
Brendan Bloore	Meeting opened and welcomed members Previous minutes from the meeting held on 11 August 2015 were confirmed	
Brendan Bloore	All action items were completed.	
Mark de Villiers	Update on the AER Price Reset Draft Determination Overview	Mark to consider the 5 year contract demand issue in the light of moving to a rolling KVA demand structure
Lara Olsen	Update on the Customer Strategy Project	Members are invited to submit any comments on the customer strategy project
Andrew McKay	Customer Satisfaction presentation	
Phil Gardiner	Residential Solar Connection Process presentation	No action required
Neil Watt Dene Ward	Overview of the Bushfire Mitigation – 2015/16 Summer Preparation	No action required

3. Business Performance Report

Garry Audley / Steven Neave	Garry and Steven spoke to highlights of the business report	No action required
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4. Other Business –

- Mel to liaise with John Cutler around working with ESV to promote NECA accreditation for battery installations
- Brendan to follow up with John Cutler re caravan park tariff issue
- Members are invited to submit suggestions for 2016 agenda items