

Minutes – Customer Consultative Committee

10.30am, Thursday 16 April 2015

CitiPower & Powercor - Training Room, Level 2 - 357 Collins St



1. Attendees

Tim Rourke	CEO - CitiPower and Powercor Australia
Anthony Schinck	City of Ballarat - CEO
John Pye	Victorian Farmers Federation
Jon Onley	Australian Industry Group
John Cutler	NECA, Victoria President
Leigh Clemow	Regional Development Victoria
Brendan Bloore	General Manager, Customer Services
Brent Cleeve	General Manager, Regulation
Peter Wilkins	General Manager, People and Culture
Mel O'Neill	Head of Corporate Affairs – Committee Secretariat
Garry Audley	General Manager, Electricity Networks
Charlie Rattray	Head of Strategy and Business Development
Renate Tirpcou	Manager, Regulation
Mark de Villiers	Manager, Regulatory Strategy
Jane Pfeiffer	Minutes Secretary
Apologies	
Gavin Dufty	St Vincent De Paul

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2. Agenda items and actions

Who	Item	Action required
Brendan Bloore	Meeting opened and welcomed members as well introduced new members Previous minutes from the meeting held on 9 December 2015 were confirmed.	
Brendan Bloore	All action items were completed.	
Charlie Rattray	Overview of the CitiPower and Powercor's strategic priorities as well as an discussion on new products and services in the Electricity market	Garry/Brent to investigate the below major customer's recent service experience with faults/demand tariff as provided by Jon Onley. <ul style="list-style-type: none">- Hazeldene's- Keech- Old Empire Rubber Site Hazeldene's Demand reset issue was actioned immediately. Keech and Rubber Demand Tariff requests are being actioned by Regulation.
Brent Cleeve	Regulatory Proposals for 2016 to 2020 Regulatory Control Period	Garry to review the 30% capacity rule for solar connections in light of the Hawaii example cited. Brent to provide net capex 2001-2020 split between CP and PAL
Renate Tirpcou	Overview on the current and future benefits of Smart Meters	No action required
Mark de Villiers Mel O'Neill	Network Tariff Reform presentation	Melissa to liaise with CCC members on consultation plans
Garry Audley	Overview of the network performance including some of the common causes for outages	Leigh to provide a copy of the advertisement from the Shepparton press to review content about growth and load

3. Business Performance Report

Garry Audley	Garry spoke to highlights of the business report.	No action required
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4. Other Business - No action required