

Minutes – Customer Consultative Committee

10.00am, Tuesday 3 May 2016

CitiPower & Powercor – Boardroom, Level 9 – 40 Market St



1. Attendees

Committee

Tim Rourke	CEO - CitiPower and Powercor Australia
John Pye	Victorian Farmers Federation
John Cutler	NECA, Victoria President
Leigh Clemow	Regional Development Victoria
Gavin Dufty	St Vincent De Paul
Brendan Bloore	General Manager, Customer Services – Committee Chair
Peter Wilkins	General Manager, People and Culture
Steven Neave	General Manager, Electricity Networks
Brent Cleeve	General Manager, Regulation
Jane Pfeiffer	Minutes Secretary

Guest presenters

Glen Thomson	General Manager, Energy Solutions
Scott Russell	General Manager, Strategy and Program Delivery
Mark de Villiers	Manager, Regulatory Strategy
David Smith	Head of Health, Safety and Environment

Apologies

Jon Onley	Australian Industry Group
Mel O'Neill	Head of Corporate Affairs – Committee Secretariat

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2. Agenda items and actions

Who	Item	Action required
Brendan Bloore	Meeting opened and welcomed members Previous minutes from the meeting held on 17 November 2015 were confirmed	
Brendan Bloore	All action items were completed	
Scott Russell	Update on the CitiPower and Powercor Strategy	No action required
Glen Thomson	Overview on the Energy Solution Business	Glen Thomson to consider joining NECA Glen subsequently advised that Next Gen Electrical are members of NECA
Mark De Villiers	Update on the Network Tariff Reform and the AER Price Reset Determination Process	CitiPower and Powercor to record the number of customers that retailers request to re-assign to demand tariffs post 01/01/17 Brendan to include in the Business Performance Report for the committee
Steven Neave	Update on the Network Performance	No action required
David Smith	Health and Safety Update	No action required

3. Business Performance Report

Steven Neave	Steven spoke to highlights of the business report	No action required
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4. Other Business –

- Brendan to invite the new CEO of Ballarat to join the Committee
- Brendan to seek a residential community based member to join the committee, all ideas welcomed